

6/5/13

JOE REUPERT
5139 CROOKSHANK RD
CINCINNATI, OH 45238

DEAR JOE,

THIS IS A THANK YOU NOTE TO TELL YOU I WAS VERY PLEASED WITH THE PROFESSIONAL JOB THE TWO YOUNG MEN DID INSTALLING MY A/C CONDITIONER AT 2741 COUNTRY WOODS LANE. THE WORKMANSHIP WAS DONE WITH CARE AND THE WORK-SITE BOTH INSIDE AND OUTSIDE WAS CLEANED UP AND LEFT IN AN ORDERLY MANNER.

AND, THANK YOU PERSONALLY FOR UNDERSTANDING MY EMBARRASSING CONFUSION AS TO THE BRAND OF A/C CONDITIONING UNIT TO BE INSTALLED. I SIMPLY HAD MY MIND SET IN THE WRONG DIRECTION.

SINCERELY,

Joe Weissmann