

Reupert Heating and Air Conditioning  
5137 Cookshank Road  
Cincinnati, Ohio 45238  
(513) 922-5050

It has been a few weeks since you were out to work on my whole house humidifier. I wanted to express my satisfaction with my Reupert experience. It is very refreshing to see such a high level of customer service. After your installation of the whole house humidifier I was having some difficulty with the water shutoff due to my older heat pump furnace. When Chris came out to try and fix the issue, he clearly explained the challenges due to the age and mechanics of my furnace - but he wasn't going to give up. After consulting with the rest of the team at Reupert, I believe it was Rodney who came out and rewired my furnace, at no charge, just to make sure I was completely satisfied. Reupert went above and beyond to make sure that I was completely satisfied with the performance of my whole house humidifier. I will forever recommend and use Reupert for their personal committed service. Thanks again for a job well done!

Your family and staff's commitment to the customer is what sets you apart!!

Appreciatively,

Tony Dierkers