

## Your Reviews



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Filter by Grade:  Filter by Category:

Review Date: January 14, 2016

Member: Gregory Brunner  
939 North Oak Dr  
Villa Hills, KY 41017  
Category: Heating & A/C

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happiness  
NUMBER

Services Performed: \* More Weight is given to a review where work has been completed.

Yes

Work Completed Date:

January 13, 2016

Hire Again:

Yes

Approximate Cost:

\$3,662.00

Description Of Work:

The provider installed a Mitsubishi split type air conditioner/heater in our sun room.

Member Comments:

I had contacted the owner, Joe Ruepert, back in January of 2015 and asked him to come out and give me an estimate on installing a heating/cooling system in our attached sun room to make it a four season room instead of an uncomfortable three season room. Joe came out and inspected the room, answered mine and my wife's questions about what to expect and what he had to offer in comparison to other estimates we had received. Joe went back to the shop and emailed his bid for the job. At that time I wasn't sure when I could have the unit installed, or if in fact I would go with Ruepert's HVAC. I asked him how long the price would be good for and he said that the price would be good as long as his cost didn't go up. Well, about a year later, January of 2016, I contacted Joe and said I wanted the unit installed. His cost had gone up some and he split the cost run up with me which I really appreciated. His installation man contacted me to set up a date for the job. A day or so before the install, Steve from Ruepert's came out to inspect the job for needed material. My wife and I had a couple more questions which Steve answered and we were good to go. The two technicians from Ruepert's, Tom and Ian, arrived on time and carried their equipment through the house to the sun room. They were very courteous and were careful not to damage our hard wood floors. These guys were professional and no nonsense. They got the job done and we are very happy with the results.

Share on Band of Neighbors:

Yes

|                 |   |
|-----------------|---|
| Overall         | A |
| Price           | A |
| Quality         | A |
| Responsiveness  | A |
| Punctuality     | A |
| Professionalism | A |

Respond to Review