

<b>Review Date:</b> July 22, 2015			
<b>Member:</b>	Brenda Howe 7531 Montgomery road cincinnati, OH 45235	<b>Overall</b>	A
<b>Category:</b>	Heating & A/C	<b>Price</b>	B
<b>Services Performed:</b>	* More Weight is given to a review where work has been completed. Yes	<b>Quality</b>	A
<b>Work Completed Date:</b>	June 18, 2015	<b>Responsiveness</b>	A
<b>Hire Again:</b>	Yes	<b>Punctuality</b>	A
<b>Approximate Cost:</b>	\$100.00	<b>Professionalism</b>	A
<b>Home Build Year:</b>	1989		
<b>Description Of Work:</b>	Spring check-up on A/C unit		
<b>Member Comments:</b>	<p>A couple of weeks earlier another company had checked the unit (which was installed in 2012) and advised that I needed to replace a thermal expansion valve at a cost of approximately \$650.00. Wanting to make sure this was necessary I called Reupert and was able to schedule an appointment within 48 hours. Their technician spent about an hour checking the operation of the unit thoroughly and found no problem with the valve.</p> <p>They were courteous and helpful and were in a position where they could have easily told me that I needed work done and charged a considerable amount of money to do it. I appreciate their honesty and professionalism and will continue to use their services going forward.</p>		
<b>Share on Band of Neighbors:</b>	Yes		
		<b>Respond to Review</b>	