



INTRODUCING

InteliSense™
TECHNOLOGY



THE SMARTEST WAY TO SERVICE

INNOVATE. CONNECT. REPEAT.

Bryant first introduced the world to communicating heating and cooling systems with the Evolution™ system. Evolution technology revolutionized homeowner comfort control and opened the door for smarter, more efficient system setup and service. That was just the beginning.

Today's communicating comfort equipment allows you to take customer service to the next level with internet-connected monitoring and control, the Bryant connected portal, and a growing library of fault codes and instructional content. These improvements streamline the traditional flow of a customer service call as follows:

- Remote troubleshooting and “know before you go” parts orders allow a technician to arrive at the worksite knowing what to expect.
- Homeowner comfort issues are resolved quickly and efficiently.
- Less experienced technicians are able to handle more of the workload, and everybody wins.

Enhanced connectivity has been well received with one major caveat – to date, it's only been available with Evolution.



IT'S A MID-TIER REVOLUTION

Building on the success of our Evolution platform, and responding to your feedback, we are excited to unveil IntelliSense technology – the next phase in our growing family of connected comfort systems. With IntelliSense, we are migrating the connected comfort experience into our Preferred™ Series product family. And while Evolution remains our premium, communicating platform, IntelliSense represents an opportunity to revolutionize the service experience for our mid-tier customers.

CREATING BETTER SOLUTIONS FOR TODAY'S CHALLENGES

For homeowners, indoor comfort in an internet-focused world needs to be smart, connected, convenient, and affordable. Dealers need solutions that can ease the strain of constantly recruiting, hiring and training qualified technicians. That's IntelliSense.

IntelliSense technology takes our already excellent Preferred Series and provides peace-of-mind to homeowners with systems that are enabled for better and more accurate dealer maintenance. While it doesn't offer the intelligent, performance-enhancing algorithms of Evolution, it's a more affordable alternative to our premium communicating systems for a potential sales boost at the mid-tier level.



MAKING SENSE OF INTELISENSE

InteliSense technology brings innovation, connection, and empowerment to our Preferred Series product line. The keys to an InteliSense system include:

- Sensors placed within the indoor unit, outdoor unit, and ductwork
- Consumer-friendly and popular ecobee for Bryant smart thermostats
- Internet connectivity and our dealer digital tools



HOW THE TECHNOLOGY WORKS

InteliSense is a new technology that allows Preferred equipment to “talk back”. Sensors placed in both the indoor and outdoor equipment collect equipment performance data that “tell” you how the system is performing.

Outdoor Unit

Liquid and suction line pressures and temperatures as well as outdoor air temperature.

Indoor Unit

Supply and return air temperatures as well as blower motor RPM and basic fault codes.

ecobee for Bryant Smart Thermostats

Temperature and set point, as well as operating mode codes.

Equipment performance data is encrypted and sent from the equipment to our ecobee for Bryant 24V Wi-Fi®- connected thermostats featuring InteliSense, and then up to the cloud. Once in the cloud, it is decrypted and made available to you via the connected portal and Service Tech app for remote troubleshooting and system performance analysis.



THE “GLUE” THAT HOLDS IT TOGETHER: DEALER DIGITAL TOOLS

Our innovative dealer digital tools enhance the connection between you, the InteliSense system and the homeowner. They include:

Connected Portal:

Improved user experience and fault code history mean accurate troubleshooting so you can have the right parts on the truck before you go to the site.

Service Tech app:

Improved functionality and performance all the way around: expanded fault code history, access to technical specs, replacement parts, on-site equipment connectivity and more.



Ultimately, with InteliSense technology and the available dealer digital tools, you can save time, increase efficiency, and improve service to your customers. It is service revolutionized, and everybody wins!

MAKE THE CONNECTION

Bryant comfort innovation has been evolving since 1904. Now, InteliSense technology expands on Bryant's connected mission by improving the connection between you and your customers through the utilization of mid-tier equipment data and comfort settings. InteliSense technology allows you to provide more efficient service via our digital tools, greater home comfort and customer peace of mind.

PREFERRED SERIES EQUIPMENT AND INTELISENSE TECHNOLOGY: THE PERFECT COMBINATION

InteliSense technology starts with specific Preferred Series products as listed below. For enhanced comfort and indoor air quality, don't forget to include air purification, humidity control, ventilation, UV lights, and monitoring. Your trusted recommendations can go a long way to improving your customer's comfort and overall satisfaction.

		
80% Gas Furnaces	820T, 821T	<ul style="list-style-type: none"> • Fault Codes, Return Air Temp, Supply Air Temp, Blower Motor RPM • Communication Module
90% Gas Furnaces	926T, 926S	<ul style="list-style-type: none"> • Fault Codes, Return Air Temp, Supply Air Temp, Blower Motor RPM • Communication Module
Fan Coil	FV4	<ul style="list-style-type: none"> • Return Air Temp, Supply Air Temp, Blower Motor RPM • Communication Module
Air Conditioner	127T	<ul style="list-style-type: none"> • Liquid Line Pressure and Temperature, Suction Line Pressure and Temperature, Outdoor Air Temperature • Communication Module
Heat Pump	227T	<ul style="list-style-type: none"> • Liquid Line Pressure and Temperature, Suction Line Pressure and Temperature, Outdoor Air Temperature • Communication Module
Thermostats	EB-STATE6IBR-01 EB-STATE3LTIBR-01	<ul style="list-style-type: none"> • Communication Module



For further information, please contact:

Bryant.com

A Carrier Company

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